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CONFIRMATION NO. 8583

SERIAL NUMBER 10/759,682	FILING OR 371(c) DATE 01/16/2004 RULE	CLASS 714	GROUP ART UNIT 2114	ATTORNEY DOCKET NO. D/A2179
APPLICANTS Tracy E. Thieret, Webster, NY; Samuel A. Fedele, Victor, NY; ** CONTINUING DATA <i>none PFC</i> ** FOREIGN APPLICATIONS <i>none PFC</i>				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/22/2004				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <i>Allowance</i> Verified and <i>PFC</i> Acknowledged <i>PFC</i> Examiner's Signature Initials		STATE OR COUNTRY NY	SHEETS DRAWING 4	TOTAL CLAIMS 24
				INDEPENDENT CLAIMS 3
ADDRESS Ortiz & Lopez, PLLC P.O. Box 4484 Albuquerque, NM87196-4484				
TITLE Application of live machine data to customer support fault isolation processes				
FILING FEE RECEIVED 842	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	